Référence de BID: ADB/RFP/CHGS/2018/0066  
Title of BID: Acquisition, Implementation, Training And Maintenance Of An IT Service Management Tool

<table>
<thead>
<tr>
<th>N° of bid</th>
<th>Vendor name</th>
<th>Country of origin of the vendor</th>
<th>Bid validity period</th>
<th>Bid security, if requested</th>
<th>Submission rejected(Yes / No)</th>
<th>Reasons for rejection</th>
<th>Amount of BID</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>IMAKUMO SAS</td>
<td>France</td>
<td>90 DAY</td>
<td>YES</td>
<td>NO</td>
<td>N/A</td>
<td>Subscription fees for 100 users (3 years, including 13% discount): 306,083.61 EURO, this amount includes also support and maintenance for the ServiceNow Platform. Integration fees: 252,193.90 EURO. On-site Training (technical and functional aspects for up to 100 people): 62,710 EURO. Support and maintenance IMAKUMO Services Center (Standard Pack) for 5 years: 142,500 EURO. AppCompass Subscription 1 year: 9,000 EURO. Transportation and subsistence: 35,000 EURO. Average daily rate: ServiceNow Technical Consultant: 690 EURO, ServiceNow Senior Technical Consultant: 850 EURO, Project manager: 920 EURO.</td>
</tr>
</tbody>
</table>

Price  (HT) | Currency | Discount | Comments |
--- | --- | --- | --- |
306,083.61 | EURO | 13% | N/A |
252,193.90 | EURO | | |
62,710 | EURO | | |
142,500 | EURO | | |
9,000 | EURO | | |