PROCUREMENT NOTICE

REQUEST FOR PROPOSALS

SERVICE MANAGEMENT PROJECT PHASE 2 EXPANSION OF SERVICENOW® ITSM TOOL TO HUMAN RESOURCES, AND GENERAL SERVICES AND PROCUREMENT DEPARTMENTS IN THE AFRICAN DEVELOPMENT BANK

REF.: ADB/RFP/CHGS/2022/0019

1) The African Development Bank (hereafter referred to as “The Bank”) intent to select a company for IT Service Management Project Phase 2 Expansion of ServiceNow® ITSM Tool to Human Resources, and General Services and Procurement Departments in the Bank.

2) The Bank therefore wishes to invite technical and financial proposals from experienced companies for provision of the above services.

3) Interested Bidders must originate from one of the Bank’s member countries, list of which is provided at www.afdb.org.

4) The scope of services and the forms to be completed are described in the Request for Proposals (RFP) document that is available for downloading from http://www.afdb.org/en/about-us/corporate-procurement/procurement-notices/current-solicitations/.

5) Bidders who wish to submit an offer shall register by sending an e-mail to tender@afdb.org.

6) This procurement process is being conducted through the online tendering platform of the Bank. Interested Bidders must be registered in the Bank system using the link below: https://eprocurement.afdb.org/sap/bc/webdynpro/sap/zsup_reg_submit#

7) The technical and financial proposals should be submitted below by 19 May 2022 at 17h00 Abidjan (local time), Côte d’Ivoire.

8) The link for electronic submission is: https://eprocurement.afdb.org/irj/portal

9) The system will reject late proposals.

10) Bidders will be advised, in due course, of the results of their proposals.